



## Remote Vendor Access, Control & Management Solutions from ION

More organizations than ever before are outsourcing the management of information technology and voice systems. Outsourcing has proven to be a smart choice for many companies, offering a cost-effective and time-saving alternative to using in-house resources. However, this outsourcing has also fueled new demand for remote vendor access. Now companies are burdened with granting, managing, and controlling vendor access to, and activities on, enterprise systems. This frustrating but necessary activity impacts the budget and taxes already-overburdened IT resources.

ION, the world's leading provider of vendor access technology, offers a wide range of products that significantly reduce the time, cost, and energy associated with managing and controlling vendor access.

## Key Solution Benefits

### Significantly Reduce Time & Manpower Spent on Remote Vendor Access

Focus your time and resources on core business projects by vastly simplifying remote vendor access

### No More Vendor Complaints

Vendor-friendly technology supports virtually any connectivity, vendor tool, and/or device

### Avoid "Fire Drills" During an Outage

Easily grant emergency secure remote access during an outage, ensuring fastest problem resolution and minimal downtime

### Eliminate Finger Pointing

View the actions taken on enterprise systems to quickly determine root cause and speed problem resolution

### Negotiate Better Contracts with Vendors

Get information on what a vendor is doing (or not doing) on your behalf to aid with contract re-negotiations

### Meet Security & Compliance Requirements

Built-in security features meet security best practices to ensure your information assets are well protected

## Vendor Access, Control & Management Enterprise Product Suite

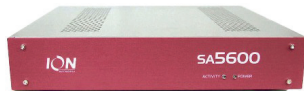
ION's product suite scales to meet the vendor control and management needs of companies both large and small. Products range from a single vendor, emergency access modem to ION's comprehensive, centrally administered vendor management and control platform.

Since 1982 ION has focused exclusively on simplifying and securing remote service delivery for both enterprise companies and the vendors that serve them. ION's technology is the only one of its kind, tying together connectivity, security, reporting, and management into a single, easy-to-administer solution.



**SM110**  
SECURE MODEM

*1 Device Connectivity  
1 Vendor  
Dial-Up Access*



**SA5600**  
SECURE APPLIANCE

*Up to 50 Connected Devices  
Multiple Vendors  
IP & Dial-Up Access*



**PRIISMS**  
SECURE ACCESS GATEWAY

*200 Concurrent Sessions  
Hundreds of Vendors  
IP & Internet Access  
Centralized Management  
Audit & Session Logs*



**ECHO**  
VENDOR MANAGEMENT PLATFORM

*Thousands of Connected Devices  
Thousands of Vendors  
IP & Internet Access  
Centralized Management  
Audit, Session Logs & Reporting  
Visibility & Collaboration  
Vendor Scorecard*